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**भारत संचार निगम लिमिटेड**

(भारत सरकार का उपक्रम)

**BHARAT SANCHAR NIGAM LIMITED**

(A Govt. of India Enterprise)

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2<sup>nd</sup> August, 2013  
BSNL/EB-II/ IRCTC/2012/Pt.4

The Chief General Manager  
Chennai, Kolkata, Ahmadabad & UP (W) Circle.

**Subject: Extension of Agreement for provision of 139 Railway Enquiry Service –  
reg.**

The validity of agreements signed by four nodal circles with M/s Bharat BPO for provision of Railway Enquiry service on short code “139” expired in July, September and October, 2012 respectively. M/s Bharat BPO had requested to extend the term of all the four agreements signed for four zones for another two years on same terms and conditions and had further requested that separate addendum signed with all four zones for “138” Premium Enquiry Service may also be covered under the extension of agreement.

The case has been examined in BSNL corporate office and the competent authority has approved that the agreement for 139 Railway Enquiry service for all the four zones may be extended by another two years from the date of signing of agreement by the respective nodal circles. Following revenue share has been approved:

- (i) For calls originating from landline, the existing revenue share of 15% shall continue. However, the MCU rate for calculating the revenue share will be taken as Rs.1.05 per MCU against existing Rs.1.20 per MCU.
- (ii) For calls originating from mobile, the existing share of 15% of the mobile revenue shall continue.
- (iii) For calls from other service providers, the existing revenue share of 33% of the terminating charges or 10 paise whichever is lower has been changed to 33% of the terminating charges only.
- (iv) The existing tariff and revenue share of “138” Premium Railway Enquiry Service shall remain same.

Thus the new revenue share for mobile and landline for 139 service will be as under:

<b>S.No</b>	<b>Type of services</b>	<b>Particulars</b>	<b>Revenue Share</b>
1	Landline	For intra/inter-circle calls from BSNL ( the MCU rate for calculating the revenue share will be taken as Rs.1.05 per MCU)	15%
2	Mobile	For intra/inter-circle calls from BSNL (tariff of Rs.1.20 per minute)	15%
3	Landline & Mobile	For calls from other service providers	33% of the terminating charges

The rest of the terms and conditions shall remain same as in the existing agreement. Accordingly, action may be taken in this regard under intimation to this office.



**(Rajesh Kumar)**  
**Addl.GM (EB-II)**

Copy to:

1. Chief General Manager, All Telecom Circles / Metro Districts.
2. GM (Enterprise-circle) Chennai & Kolkata Telecom District, UP (W) and Gujarat Telecom Circle for information and further necessary action.
3. M/s Bharat BPO, Noida.